



SAM Workflow Guide - Requesters

- · How to make an adhoc booking
- How to reschedule a booking
- · How to cancel a booking
- · How to submit a roster booking
- How to submit a generic request
- How to create a profile
- How to submit a leave request
- Workforce Kiosk App

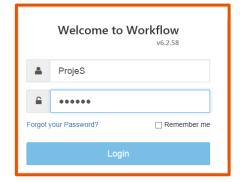
<u>Note:</u> You will require a login in order to request accommodation and travel through SAM – please contact the BMA travel team on <u>accommodation@bhpbilliton.com</u> or call 1800 772 061 during business hours.

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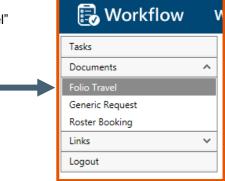
<u>Creating an Adhoc Booking – Accommodation and Travel</u>

Follow this guide if you will be submitting a new adhoc (i.e. not an on roster) booking for accommodation and travel.

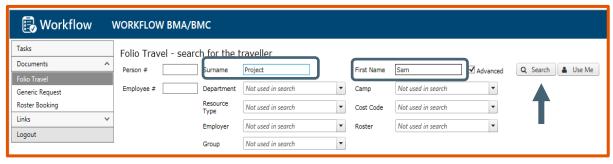
- Login to workflow via –
 https://workflowbma.osmotion.com.au
 - Enter "Username" and "Password"
 - · Click "Login"



2. Via the left panel, select "Documents" and then "Folio Travel"



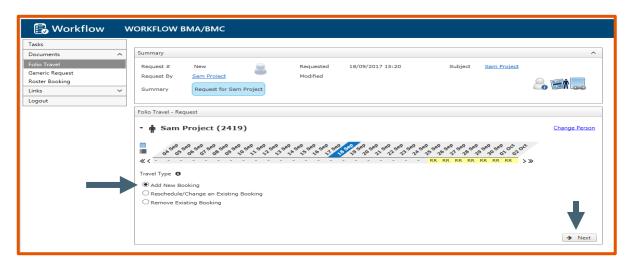
3. Search for the traveller's profile via their "last name" and "first name". Then click "search".



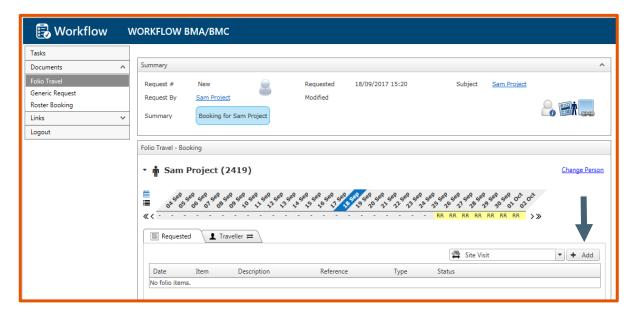
- If you are making a booking for yourself, you can select "Use Me" and your profile will be selected.
- 4. If their profile exists, select the correct person



- If their profile does not exist, you will need to create their profile by selecting "New Person" before you can request a booking. Follow steps in "Create a New Profile".
- 5. Select "Add a new booking" then "Next"

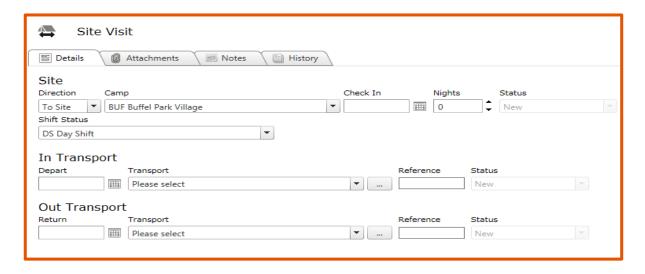


6. Add "Site Visit"

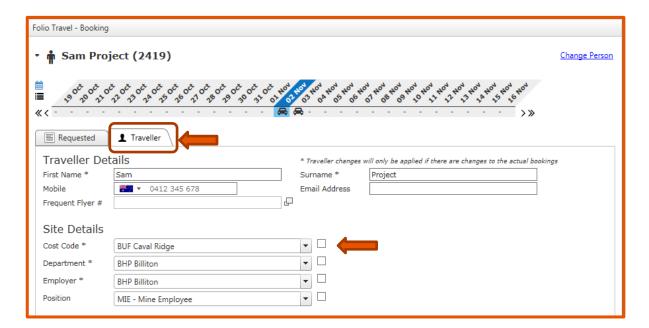


- 7. The following page will appear where you will need to choose from the available drop down options for accommodation and travel. You can submit multiple requests at one time as well. Once complete select "Save"
 - Camp
 - Check-in date and number of nights required.
 - Shift status ensure you select the correct type of shift to assist with room allocation
 - Transport In/Out you can select the following;
 - o BMA charter flights all available flights on this day will be available for selection

If you are not on a BMA charter flight, select driving as transports.

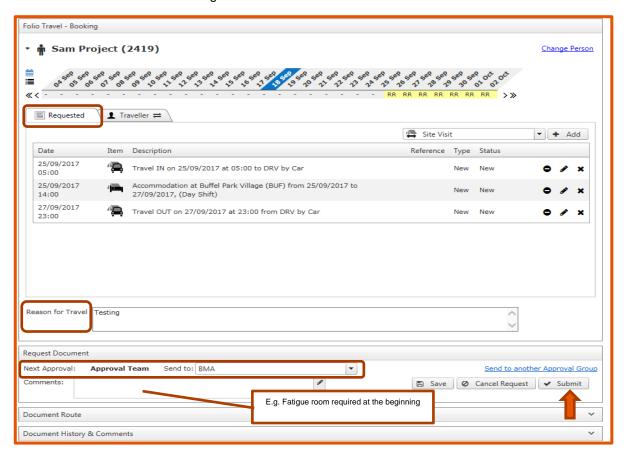


- 8. Update the "Traveller" details in the second tab.
 - Review and update details as necessary for this specific request. If the details for the profile
 are a permanent change, tick the check box to the right of the dropdown menu to update the
 profile.



- 9. Select the "Requested" tab again and review the accommodation and travel selected.
- 10. Select the "Reason for Travel" from the drop down box.
- 11. Choose "Next Approval" and select the correct area to workflow for approval.
- 12. Provide any comments as required -
 - If you require a fatigue room at the beginning or end of this accommodation, please advise in this section for the Travel Team to action

• If accommodation will be a mixture of Days or Nights, please advise in this section for the Travel Team to action. E.g. DDNN

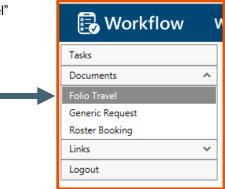


13. Once you have reviewed your request, click "Submit" to workflow for approval. If you select "Save", the request will **not** workflow and will remain in your task panel.

Rescheduling a Booking

Follow this guide if you will be amending any current bookings in the system.

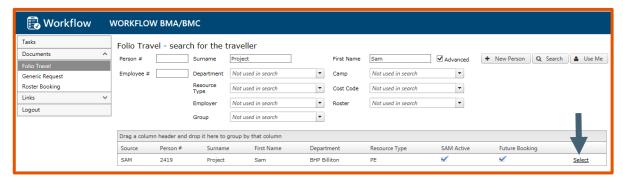
1. Via the left panel, select "Documents" and then "Folio Travel"



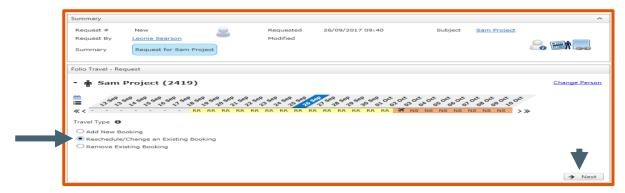
2. Search for the traveller's profile via their "last name" and "first name". Then click "search".



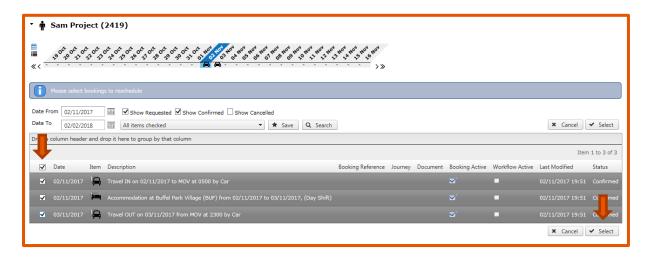
- If you are rescheduling your own booking, you can select "Use Me" and your profile will be selected.
- 3. Select the person you want to reschedule a booking for



4. Select "Reschedule/Change an Existing Booking" then select "Next"



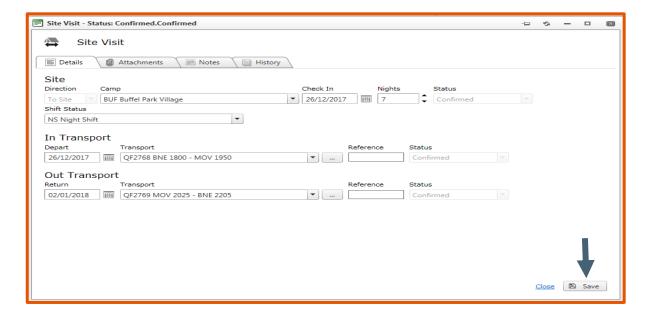
5. Select the booking required to be rescheduled by ticking the check box next to the accommodation and/or transport. Then click "Select".



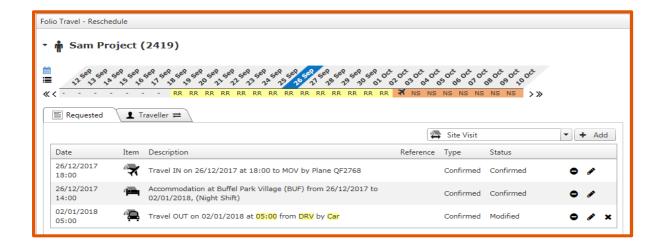
6. The selected accommodation/travel will show in the "Requested" tab. Select the "Pencil Icon" to edit the booking.



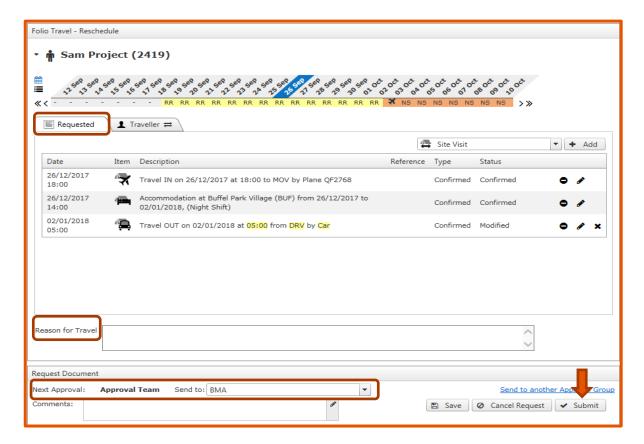
- 7. From the "Site Visit" window make the necessary changes and then click "Save" you can update the following;
 - Camp
 - Check-in date and number of nights
 - Shift status you can update this if the traveller has now changed shifts
 - In/out transport you can select any available charter flights or drive as an option



8. Review the rescheduled dates/transport to ensure they are correct – the edited dates will be highlighted and the status will say "modified".



- 9. Select the "Reason for Travel" from the drop down box.
- 10. Choose "Next Approval" and select the correct area to workflow for approval.
- 11. Provide any comments as required e.g. a fatigue room, mixture of Days/Nights



12. Once you have reviewed your request, click "Submit" to workflow for approval. If you select "Save", the request will **not** workflow to site and will remain in your task panel.

Removing Accommodation/Travel

Follow this guide if you want to cancel any bookings in the system

1. Via the left panel, select "Documents" and then "Folio Travel"

Tasks

Documents

Folio Travel

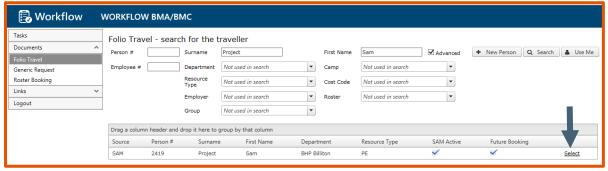
Generic Request
Roster Booking
Links

Logout

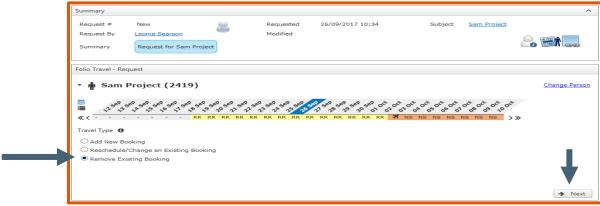
2. Search for the traveller's profile via their "last name" and "first name". Then click "search".



- If you are cancelling your own booking, you can select "Use Me" and your profile will be selected.
- 3. Select the person you want to cancel a booking for

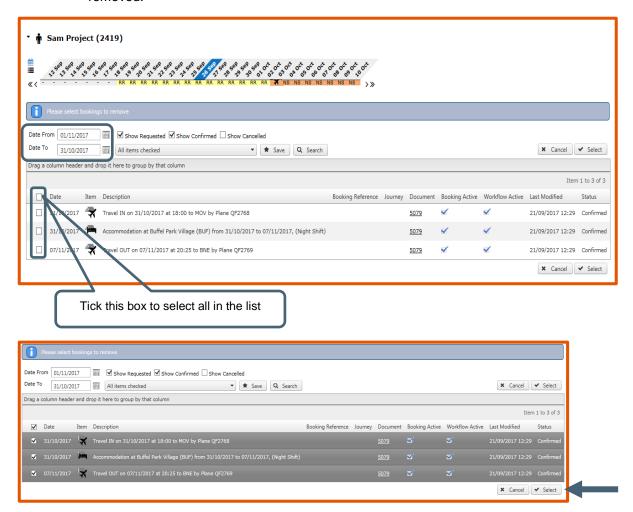


- 4. Select "Remove Existing Booking" and select "Next"
- 5. Select the booking/s required to be removed by ticking the check box next to the accommodation

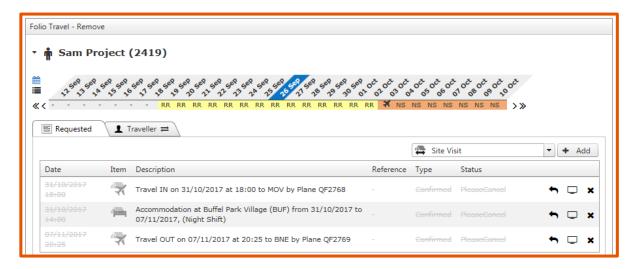


and/or transport. Then click "Select".

 You can utilise the "Date From" and "Date To" to filter down to the bookings required to be removed.

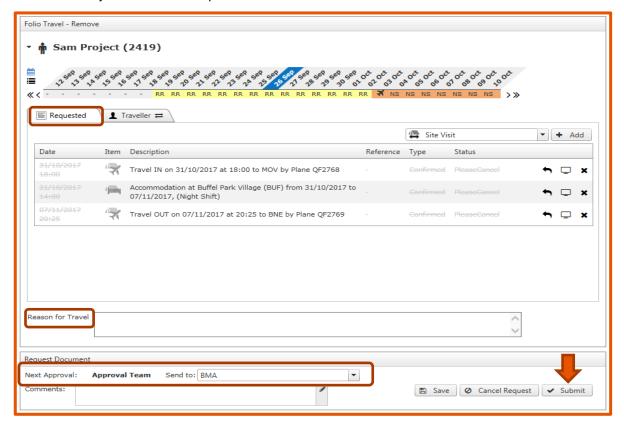


6. The selected accommodation/travel to be removed will show in the "Requested" tab. The cancelled dates will be crossed out the status will say "please cancel"



7. Select the "Reason for Travel" from the drop down box.

- 8. Choose "Next Approval" and select the correct department/individual to workflow for site approval. Note: No accommodation or travel will be cancelled by the Travel Team until site has approved this request.
- 9. Provide any comments as required

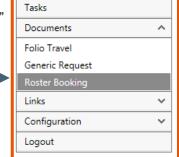


10. Once you have reviewed your request, click "Submit" to workflow for approval. If you select "Save", the request will **not** workflow to site and will remain in your task panel.

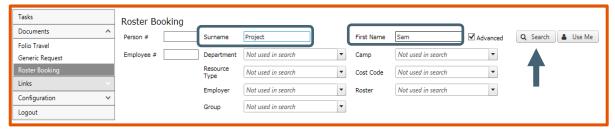
Roster booking

This document will be used to create a new roster for someone or to change someone from one roster to another.

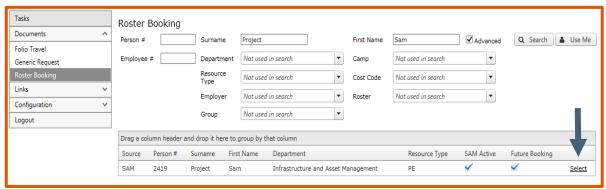
1. Via the left panel, select "Documents" and then "Roster Booking"



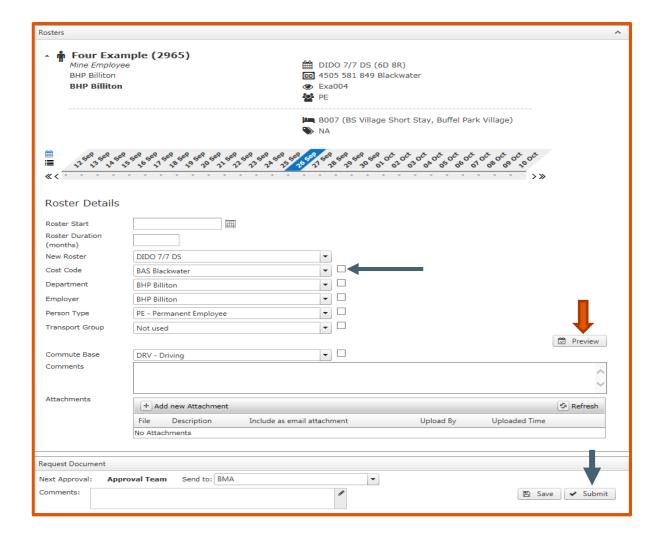
2. Search for the traveller's profile via their "last name" and "first name". Then click "search".



- If you are creating a roster for yourself, you can select "Use Me" and your profile will be selected.
- 3. Select the profile.



- 4. Complete the "Roster Details"
 - Roster start date this will be the first day the person travels to site and requires accommodation
 - Roster duration only select 1 month as the system will automatically extend the roster out overnight
 - Select the available rosters from the drop down menu
 - Review/change any profile fields as required if there are any permanent changes, tick the box next to each field for the profile to be updated permanently.
 - Transport Group this is for the FIFO personnel only, if the group is unknown add a comment for the Travel Team to update as required.
- 5. Use the "Preview" button to check you have chosen the correct roster/start date



- 6. Provide any comments as required
- 7. Once you have reviewed your request, click "Submit" to workflow for approval. If you select "Save", the request will **not** workflow and will remain in your task panel.

Generic Request

Generic requests are used to replace emails – submit any queries using this function directly to the Travel Team for action.

Any requests for new bookings/cancellations/amendments will be rejected as you will need to submit this through "Folio Travel"



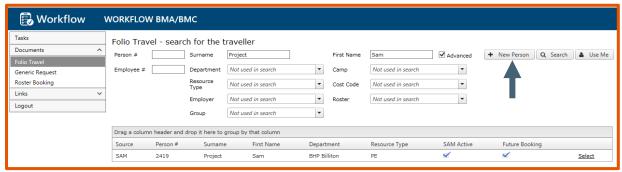
Create a New Profile

Before creating a new profile, always try and search for the individual to avoid multiple profiles being created.

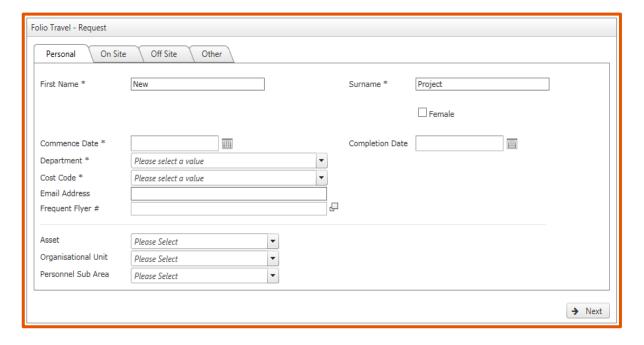
1. Search for the traveller by "Surname" or "First Name" and any additional fields as required.



2. If the traveller is not found, click "New Person"



- 3. There will be three tabs with mandatory fields Personal, On Site & Off Site
- Fields marked with an asterisk are mandatory and must be completed before the profile can be created.

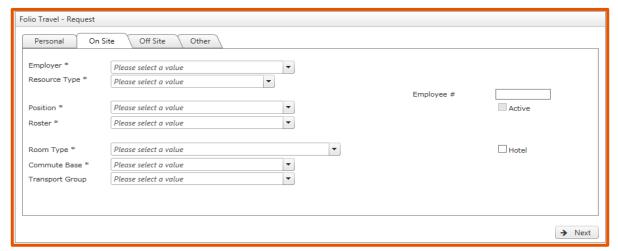


a. Personal tab

- If female, tick the box otherwise it will assume the traveller is a male.
- Commencement date back date by a month, incase the traveller does not start on the scheduled date.
- Completion Date provide a date if the individual is only on site for a project/secondment and has an end date. This will complete their profile on that date.
- Cost Code, Department, Asset, Org Unit & Personnel Sub Area must be correct if unsure contact your BMA representative to confirm.
- Email Address provide the individuals email address, not a generic company email. All accommodation/travel confirmations will sent to this email address

b. On Site tab

- Employers are preloaded if you are unable to find an employer, please submit a Generic Request to the Travel Team to action.
- Resource Type identify which type based on their personnel number i.e. Service Contractor (800 series employee number), Permanent Employee (200 series employee number)
- Position identify what position they are based. Anyone that isn't site based should be a Visitor.
- Roster if on a roster select one otherwise they are a visitor
- Room Type choose from the drop down menu, if unknown choose "AAA Approval Team Action"
- Commute Base for FIFO choose point of origin, for DIDO choose Driving
 - Transport Group (FIFO Only) Please add a comment to your booking advising what Crew you are on and the Approval Team will allocate.



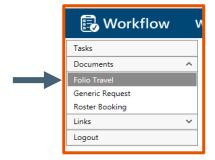
c. Off Site tab

 Please add the travellers mobile number – this number is required if the individual wants to utilities the work force app to see their accommodation/travel itinerary



Leave Request

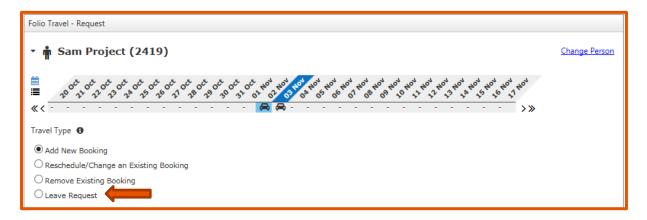
1. Via the left panel, select "Documents" and then "Folio Travel"



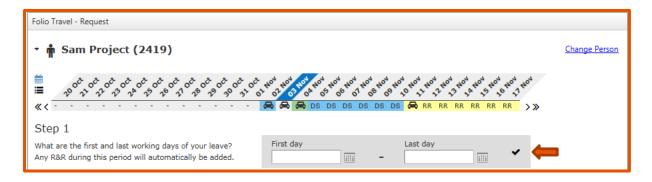
2. Search for the traveller's profile via their "last name" and "first name". Then click "search".



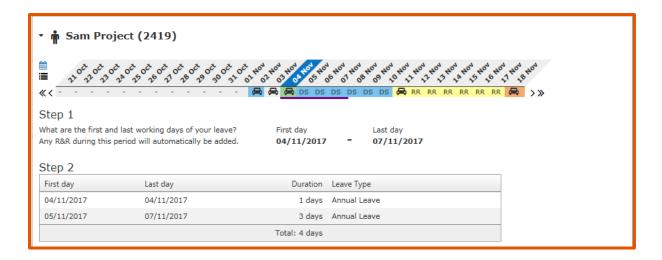
• If you are submitting leave for yourself, you can select "Use Me" and your profile will be selected.



3. Enter in your "First Day" and "Last Day" of leave. Then select the tick next to it.



4. This will automatically calculate the number of days and leave and will provide a breakdown of this. It will also take into account any days on R&R



- 5. Review the leave days requested are correct all accommodation and travel between these leave dates will be automatically removed once approved. The shift status will then change to AL for annual leave.
- 6. Once you have reviewed your request, click "Submit" to workflow for approval. If you select "Save", the request will **not** workflow and will remain in your task panel.

Workforce Kiosk App

To access the Workforce Kiosk app you must ensure your mobile number is saved in your SAM profile first.

To view your accommodation and travel bookings – download the app through the Apple Store or Google Play store (Android Phones).

You will then be required to enter in your number and follow the prompts to access your bookings. Once logged in your will be able to see all your accommodation and/or travel.

<u>Please Note</u> – this app only allows the traveller to view bookings, you cannot amend/cancel bookings through the app. This must be submitted through workflow.